

James Andrew Strain

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Education

Lornhill Academy ('98 – '04)
Tullibody Road
Alloa
FK10 2ES
01259 214331

Qualifications :

- Higher B English
- Higher B Psychology
- Higher B Technological Studies
- Higher B Computing

University of Dundee ('04 – Present)
Nether gate
Dundee
DD1 4HN
01382 383 000

Qualifications :

- 3 Years Applied Computer Science towards a BsC with Honours
- Currently Expecting to receive a 1st

Employment

Microsoft (July '07 to Present)
Microsoft Campus
Thames Valley Park
Reading, Berkshire
RG6 1WG
08706 010100

Role : Developer Support Engineer

Duties :

- Managing customer expectations
- Supporting Microsoft Technologies including: Active Directory, Windows Management Instrumentation, Windows API, .NET Framework, Visual Studio.
- Ensuring time management of cases and proper documentation of cases

Independent Lake Camp (Summer '06)
PO Box 26792
Orson
Pennsylvania
19027
USA
215-782-8502

Role : Camp Counsellor / Teacher

Duties :

- Bunk Counsellor looking after children
- Teaching IT (Games Development, C++, C, Java, C#)
- Safety and Security of Children
Monitoring Children on Day Trips

Interests and Hobbies -

I think of myself as a very creative person, so in my free time I enjoy pursuing such hobbies as Videogames Development and Art (mostly sketch work, but also some digital), along with learning to play several musical instruments. I enjoy both collecting and playing videogames. I am also taking private tuition to learn Japanese and Hebrew.

Personal Skills -

From my time spent as a Camp Counsellor, I gained the ability to manage large groups and still be aware of individual talents and skills held by those I work with. This also provided me with great experience in public speaking and passing my knowledge to others, something which I enjoyed profusely. My previous experience in retail work coupled with my time with Microsoft helped me gain key customer relations skills in regards to meeting customers' needs in a polite and concise manner.

Career Aspirations -

Once I complete my final year at University, I aim to further develop my skills in Software Development and Engineering. I believe this would be the best opportunity for me to pursue my technical interests and further the skills I gained at University and from my position with Microsoft. My experience working in Development Support has left me very open minded to what sort of Development Role I would prefer, however I believe my skill set is best geared towards application/tools development in C#, or native C++ programming.